



Disclaimer

This site is for information only, at no point should information be taken as medical advice. If you require medical assistance, consult your own GP for advice. Hypnotherapy is a Complimentary Medicine and should not be used instead of medical advice. Diagnosis of medical issues can only be done so by a medical practitioner. Therapy should not be considered as an alternative or substitute for medical advice or services. Always seek medical advice before making any changes to your treatment.

With particular issues, contact with your own GP may be required before practical sessions may take place, these times may include personality disorders, clinical depression or particular pain management issues.

Therapy Expectations: As each person is an individual with individual reasons for therapy, therapy may contain different uses of all forms in combination or individually. As with all forms of talking therapies, changes occur and peoples reactions differ, all therapy is utilised to gain the best results for the individual but no guarantee can be offered to the results of treatments. Each person is personally responsible for the information offered and understood as well as the willingness to participate. As a therapist, I will offer the best of my ability to work with each person, though cannot make a firm statement that any issues will be treated or dealt with within the allotted time or within a set schedule.

The tools for working with issues will be provided, to the best of my ability, it is the clients understanding that they will follow guidelines and treatment plans to allow for the best results available. There is no promise of a complete cure through treatment.

Audio tracks: Please be aware, all clients that receive or purchase any audio tracks will be notified that they must NEVER be listened to whilst driving or operating machinery of any kind. Tracks downloaded from the website should be used as instructed and are there to assist and are no guarantee for success. Treatment is for the individual and generic tracks do not offer a personal language or objective goals, therefore the levels of treatment drop by using audio alone and must never be used as, or instead of medical advice.

Terms and Conditions

Confidentiality: All client documentation is held and stored in compliance with the data protection act (1998). At no time are details sold to or shared with third parties, documents are held for no more than 3 years, to allow for return patronage. All documents when discarded are dealt with appropriately and securely.

Exception to this statement: In the event of a person willing to do harm to themselves or others, the legal responsibility to report the details to the correct authorities will override the data protection act (NICE Guidelines G133);

Permitted information transfer as agreed by client in writing to medical personal, i.e. GP information request.

Costing and Payment: At the time of confirming appointment, the client does agree that the process of treatment has begun, each individual session is planned and worked outside of session times in preparation for treatment. Failure to attend without notice of cancellation will still result in the full session charge. It is understandable that there may be valid and reasonable reasons for cancellation and an opportunity to reschedule appointments can be arranged if contacted 48 hours prior to agreed session times. Charges for outside costs of room rentals may be applied due to prior booking payments.

Agreed costs, as stated within the positiveinspiration.co.uk website stand, unless otherwise confirmed in writing directly to the client. Sessions, unless otherwise stated, run on an average of 60 minutes, first session times may run over at no extra charge to the client.

Pre planned programmes run with a set schedule based on a weekly format, if you cannot make the committed times and appointments, as explained during booking, Positive Inspiration cannot be held responsible for diminished results.

Positive Inspiration remains able to adjust the schedules of programmes and session appointments when deemed necessary but will only do so under urgent circumstances and will not cancel without *due cause**

Programmes booked will be paid for in advance and cannot be cancelled once they have begun. Failure to attend a booked session within a set programme without prior notice will result in loss of further bookings, as a successful result cannot be maintained without course completion as booked.

Payments can be made for individual sessions at the time of booking or on first session arrival. A free 15-minute consultation is available to all clients without commitment to treatment, on acceptance or agreement to proceed, first session costs apply.

Multiple bookings result in lower costs, as displayed within positiveinspiration.co.uk, and confirmed in receipt.

Receipts for payments are only available through electronic payments, as made available at session times.

Sessions times started late due to client arrival are not the responsibility of Positive Inspiration and time lost cannot be transferred.

Any added bonus audio tracks offered as part of treatment, these are understood to be used as part of the treatment. Treatment is a process and receipt of the audio is agreement to continue treatment outside of session times. Sessions may be recorded upon request, on occasion, treatment sessions may be recorded due to the sensitivity or nature of treatment, this is a safeguard for Client, as well as therapist.

Audio must never be listened to whilst driving or operating machinery.

The therapist holds the right to refuse to work with anyone if they are under the influence of any drugs or alcohol, clients in an anxious or agitated state may be rescheduled to another time or date.

Documentation: Clients have the right to view identification, insurance or certification on request, copies may not be taken or shared.

Clients may contact Positive Inspiration during normal working hours, with the understanding that if sessions are being carried out with other clients, then the answer service may be in use and a return of their call will be within working hours on that or the next working day, unless agreed prior and will still be within sociable hours. (8am – 9pm).

Medical advice: Please ensure you notify the therapist of any medical conditions or procedures being dealt with at the time of booking, as they may affect treatment. Medical advice or confirmation of may be required before treatment begins, always consult your GP before trying new treatments; Therapy is not to be used against medical advice or instead of medical treatment. Nutritional advice is given as per the Association for Nutrition guidelines and is advice only, not to be taken as a diet plan.

Terms and Conditions are subject to change, if you require to be kept up to date, a request for all upcoming changes can be made. Signing the Client Intake form is acceptance of current T&Cs and agreement of terms provided and future reasonable changes.

*Due cause: Legal requirement or acting upon medical recommendation in regards to client health or the mental health act (2007).

Group Bookings: On booking a course to be run at a location specified by the booking itself, the attendees are responsible for the prepayment at the sign up meeting prior to confirmation of programme. This is an agreement that they will attend the meetings as planned and failure to do so will result in missing required information and course work. Clients failing to attend cannot hold Positive Inspiration, or the representatives, responsible for the failure to complete or gain success. Agreement to complete the programme is a commitment and refunds cannot be processed to individuals after the first session.

Corporate: All corporate bookings will be made under a separate agreement. Each individual agreement will be a commitment of both sides to present and receive the information or sessions as per request. Contractual specifications will be agreed prior to initialisation and confirmed by payment in advance.